

Shailaja Khan

Executive & Systemic Team Coach

Dubai, UAE



Coach’s Profile

With 20 years of experience in corporate and consulting roles, Shailaja brings contextual knowledge of people development, human resources management and business partnering across multiple industries in the GCC. Managing culture change is integral to Shailaja’s roles. With the ability to build strong stakeholder relationships, she has worked closely with senior executives in leadership roles to achieve their teams’ performance and impact business growth. She is currently serving as an Adjunct Faculty Member at Shoolini University (India), contributing to coaching education.

Key Achievements

During her professional HR and Coaching journey, Shailaja has been a coach/mentor to individual contributors and mid to senior executives to help win positive experiences at work and achieve desired business results. Some examples -

- Executive Performance & Turnaround: Partnered with the CEO of a global pharmaceutical company to coach a key business leader, ensuring they achieved critical performance goals during challenging and high-pressure periods.
- Healthcare Leadership & Care Standards: Advised the CEO of a healthcare start-up on medical team performance management, directly focusing on elevating patient care quality and service excellence.
- Organizational Transformation: Collaborated with the CEO and key leadership of a global PR agency to drive a transition toward exponential growth, with a strategic focus on people engagement and talent retention.
- Global Keynote Speaking: Served as the Keynote Speaker at the 4th EMEA Executive Summit, addressing the critical leadership subject of "Establishing Healthy Boundaries".
- Strategic Advisory: Participated as a panel speaker at the 5th EMEA Executive Assistant Summit, discussing the evolution of the EA role into a strategic business partner to the CEO.
- International Facilitation: In partnership with senior coaches, conducted a global webinar series throughout 2023 and 2024 on Emotional Management and Boundary Setting for audiences including executives and young women leaders.
- Values-Driven Leadership: Contributed as a lead advocate for the World Values Day 2025 global awareness campaign, promoting the integration of core values into corporate culture and systemic leadership.

Education & Certifications

- Education: MBA in Employee Relations, University of Leicester, UK.
- Professional: ICF Professional Certified Coach (PCC) | SPHR | SHRM-SCP.
- Specialization: DEIB Ubuntu Coach | Systemic Team Coaching | Level A & B Occupational Assessment.

Languages Spoken

English & Hindi

Core Expertise

Areas of Coaching	Levels Coached	Industry Experience
• Systemic Team Coaching • Executive Coaching • Business & Performance Coaching • Mentoring & DEIB	• Global CEOs & Founders • Business Leaders • Mid Managers • Individual Contributors	• Technology • Pharma & Renewable Energy • Real Estate & Property Development • Consumer & PR

Volunteering & Social Impact

- Non-Profit Coaching: Pro-bono Coach for Humanitarian Coaching Network (HCN) and The Coach Initiative (TCI).
- Mentorship: Partnered with Mowgli Foundation (UK) and Link Mentor (Dubai) to support entrepreneurs & young professionals
- Industry Advocacy: Executed Speed Coaching sessions at the ICF Coaching Hub (HR Summit & Expo 2022).